



HOPE 101 MINISTRY INC.

90 QUARTERLINE ROAD PO BOX 517 NEWAYGO, MICHIGAN 49337

Working to Reduce Homelessness in Newaygo

2019-2020 ANNUAL REPORT

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Sheryl Meyer

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James Maatman

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Connie Johnson
Robert Park
Chelsea Reynhout

Case Manager:
Melissa Moore

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Phone 231-652-1056 (Board President)

AN INSPIRATIONAL SUCCESS STORY

When Jessica came to Newaygo, she was looking for hope. She had spent the last year of her life struggling with drug addiction and crime, going to jail, losing custody of her young son and her driver's license. She had no job, no place of her own and a vast number of court fines and probation requirements to follow in several jurisdictions. Jessica was raised going to church, but while in jail some blessed person shared with her the strength she could find in a relationship with Jesus Christ. Once in Newaygo, she started attending Family of God Community Church with her mother and was referred to the Hope 101 program by church members who learned of her situation.

Jessica qualified and entered the Hope 101 program in June of 2019, just days after she had found local employment nearby. She was slowly starting to feel hopeful that she just might be okay, but she knew she had much to accomplish during her stay in the program. Jessica worked with her case manager and mentors weekly to set goals and create a plan to move toward self-sufficiency.

Her first step was to maintain her sobriety and be compliant with her probation. She worked with her mentor to come up with a payment schedule for her court fines. With the help of her mentors and the church community, she found rides all over west Michigan to get her to her court dates and to see her probation officers. She was also able to secure rides to have visits with her son and be compliant with her reunification case plan. Her hard work paid off when she was able to regain full custody of her son!

The COVID shut down left Jessica without employment and unable to move forward toward her license or housing due to everything being closed. She obtained unemployment, stayed focused on her son, and worked on her parenting skills.

Due to her good work ethic and dependability, Jessica was one of the first employees who was called back by her place of employment. She was able to finally pay off her fines, and when things started to open back up, Jessica was able to make an appointment and get her driving permit.

Finding affordable housing was a challenge. She applied for every housing opportunity available with no success. Finally, Jessica's case manager referred her to a private landlord who had one unit open. With lots of prayer and excellent letters of recommendation from her employer, mentors and Hope 101 she was accepted! Her hard work and dedication had paid off. She and her son had a home!

Jessica took her road test and gained her driver's license! A referral from her case manager to True North for rental assistance and the car ministry resulted in help with some of the move in costs and a vehicle. In two weeks' time Jessica's life came together. She had a safe and stable home, a job, a driver's license, and reliable transportation. She was sober, grateful to God and those who walked with her on her journey, and genuinely filled with hope for her future.

Jessica is truly an inspirational success story of the Hope 101 Program. Her support community is immensely proud of all she has accomplished. Despite the challenges, she continued to work diligently toward her goals. With the help of the Hope 101 program, her hard work, unbelievable determination, and dependence on her faith, Jessica has completed her goals and her future is bright. Jessica is an inspiration and an example of the possibilities of Hope 101 Ministry.



DO YOU WONDER...

HOW WE SURVIVED THE IMPACT OF COVID-19 ?

We are grateful none of our participants have tested positive for Corona Virus. Fortunately, they received assistance from the government that helped them make it through until they were able to go back to work. Although our philosophy is a “hand up” not a “hand out”, tough circumstances call for tough decisions. Due to the generosity of the Fremont Area Community Foundation, we were able to waive two months’ program fee for each participant who needed help. We also were able to help with phone bills, car insurance, and car repairs for those who needed it. Although past policy was to not provide Internet services, we realized Internet is a necessity in these times. Spectrum Communications generously gave us two months free Internet in each home. Our grant from FAFCF will pay for Internet for the next year.



HOW WE MEASURE SUCCESS?

During the 2019-2020 fiscal year seven adults and nine children participated in our program. We have created a Self-Sufficiency Matrix of 14 domains (plus four more domains for parents with children). The domains (such as addiction, education, transportation, employment, income) are listed down the left column. The lateral columns from left to right give descriptions of each domain ranked 1 to 5 from “acute problems” to “completely self-sufficient”. On entering the program, the case manager and the participant rate their appraisal of their current situation in applicable domains. This helps us determine what their goals and expectations should be. When they leave the program, the same process is followed. This grid gives us a numerical score on entry and on departure. Except for two persons, at the end of the fiscal year or when they left the program the five others were at 80% to 90% of their total possible score. Some were still in the program, still working on goals.



WHAT ARE BARRIERS TO SUCCESS FOR PROGRAM PARTICIPANTS?

Barriers are more numerous and varied than participants. Some barriers come with the person – deep debt, criminal record, mental and physical health issues, for example. Some barriers don’t become evident – continued drug, alcohol, and marijuana use, bad choices in use of money, refusal to be open to listening and sharing, and maybe resentment of other adults “getting into their life” and holding them accountable. Change is difficult and scary. Some choose to leave (or be removed from) the program rather than face and overcome the barriers. Our greatest barrier is lack of housing in Newaygo County, especially low income housing.



WHAT IS IN HOPE 101 MINISTRY’S FUTURE?

Hope 101 became a vision of Family of God Community Church in 2014, purchased a home in 2015, accepted our first participant in June of 2016, received the gift of a second home in 2017, and became a 501(c)(3) non-profit organization in 2018. Thanks to many generous donors and grants from the FAFCF totaling nearly \$60,000, Hope 101 has been blessed financially. We have been able to begin each fiscal year with the promise of operating funds for the year. This year we will be working with the Johnson Center for Philanthropy at Grand Valley State University to do some strategic planning to see exactly what God has planned for our future. Please pray for us in that process, and if you are interested in helping in this exploration, please contact Karen Nottelmann or someone else from the Board to volunteer. We welcome community participation.



ABOUT SURPRISE EXPENSES OF HOME OWNERSHIP?

2019-2020 was a financially challenging year for Hope 101 Ministry as a homeowner. We budgeted \$5000 for capital improvements and repairs. The roof of Mercer Home leaked while it was unoccupied during winter and we ended up with severe mildew in the home and mold in the crawl space. This required professional mold removal and lots of volunteer hours scrubbing walls and furniture AND a \$7000 roof replacement. The kitchen range in Mercer Home had to be replaced: \$530. (We used funds from the Hope 101 Ministry Endowment fund to pay for the range as well as a storm door, dehumidifier, and family room heater for Mercer Home.) The new Sears washer broke down and two repairmen told us it was not worth repairing. New heavy-duty clothes washer: \$700. By God’s grace and the generosity of others, we ended the fiscal year within budget. Our income exceeded expenses. We are grateful for our generous supporters.

HOPE 101 MINISTRY INC. FINANCIAL STATEMENT

Balance July 1, 2019 \$ 39,014.03

2019-2020 BUDGET \$48,000

Hope 101 Ministry Income 2019-2020

Donations	\$	24,479.02
Sponsors	\$	5,450.00
Participant Fees	\$	4,910.00
Grant	\$	8,000.00
Fundraisers	\$	1,819.54
Misc. income	\$	355.55

Total income \$ 45,969.11

Hope 101 Ministry Program Expenses

Case mgmt.	\$	11,472.47
Program	\$	996.00
Development	\$	1,570.72
House operations	\$	1,844.34
Maintenance	\$	9,876.87
Property Taxes	\$	5,213.57
Utilities	\$	7,376.54
Insurance	\$	3,169.00
Miscellaneous	\$	837.15
COVID19	\$	2,664.39

Total expenses \$ 45,021.05

Balance

June 30, 2020 \$ 39,962.09

2020-2021 BUDGET: \$52,000

THANK YOU TO OUR 2019-2020 DONORS

2019 -2020 SPONSORS

(Pledge a monthly or annual donation)

Boss, Rick and Barb
Maatman, Jim and Kathy
Meyer, Wayne and Shari
Nottelmann, Bill and Karen
Schorr, Marilyn
Estes, Teresa

2019-20 FAITH ORGANIZATIONS

Church of the Living Christ
Love in the Name of Christ
Newaygo United Methodist Church
Soup's On Newaygo
St. Bart's Catholic Church

2019-20 BUSINESSES AND ORGANIZATIONS

Amazon Smile
Fremont Area Community Foundation

2019-2020 FISCAL YEAR INDIVIDUAL DONORS*

Bessemer, Dorothy
Boeskool, Russ and Dixie
Boogaart, Tom and Judy
Bowen, Dave and Judy
Bruggema, Brigitte
Burch, John
Cain, Ken
Cox, Marilyn
Cronk, Wendy
Draft, Roger and Marcia
Feravich, Margaret
Gillespie, John and Mary Beth
Gunnnett, Jerry and Jan
Haan, Bill and Phyllis
Hirdes, Del and Jean
Hoag, Ray and Debbie
Johnson, John and Connie
Johnson, Wendy
Knoll, Carline
Kovaleski, Rebecca
Laninga, Jerry and Marsha
Meeuwenberg, Richard
Mercer, Briann
Merritt, Ruth
Moon, Lois and Bill
Moulton, Russel
Mrotek, Pattie and Rich
Mulder, Dale and Ruth
Nelson, Paul
Nottelmann, David and Lacy
Olree, Judy
Park, Robert and Nancy Noble Park
Pastor, April
Snapper, Greg
Snapper, Mike and Kathleen
Swanson, Victoria
Ten Pas, John
Utrup, Shirley
VandenBerghe, James
VandenBosch, Bill and Lyn
Verstrate, Tim
Victor, Mary
Willett, Danielle
Wilson, Nancy

*We apologize to those we missed.

Thanks to everyone who donated or worked at our yard sale on Labor Day Weekend. We made approximately \$2,400 for next year's budget!

HOPE 101 CORE VALUES

CHRIST- CENTERED -Believing that prayer, compassion, love, and kindness have the power to change lives, Hope 101 reflects the teachings of Jesus Christ as revealed in the Holy Bible.

TRUST -Realizing that each person has merit, relationships with individuals are conducted with integrity and a high level of trust among all who represent or participate in this ministry.

FINANCIAL INTEGRITY -Being accountable to donors, grantors, and program participants requires dedicated fiscal responsibility, financial accountability, and transparency.

EMPOWERMENT -Building self-confidence through shared resources and guidance, participants are enabled to gain needed skills to move beyond difficulties and/or obstacles and to accomplish goals and objectives.

WELLBEING -Making available a safe-haven to all who enter the program and facilitating partnerships benefits participating individuals as well as the community.

TRANSFORMATION -Reflecting confidence in the potential of every individual, Hope 101 offers life-changing opportunities through mentoring, teaching, learning, and leading.

RELATIONSHIPS - Valuing mutual relationships, Hope 101 provides guidance, compassion and support for all persons involved in the program.

The mission of Hope 101 Ministry Inc., with the help of God, is to provide a home-based program which offers Christian support, friendship and direction to empower participants to reach beyond their circumstances to a place of stability and self-sufficiency.

ABUNDANCE

Years ago when I did something as simple as give a child a ride to Vacation Bible School each day, her mother gave me a gift at the end of the week that said, "The Heart that Gives Gathers". Persons who give usually find joy in giving. From my perspective, it is the abundant life Jesus talks about in John 10:10. Yes, he is talking about eternal life that comes when you choose to follow Jesus, the Good Shepherd, the keeper of the gate to eternal life. But I think he is also talking about how we live life today, on earth. What do you think of when you think of abundance in your life? Is it your 401k, or your bank account, or your comfortable home? Maybe it's your family and friends. Those are definitely signs of abundance which bless many of us, but is that all Jesus was talking about? Each of us can interpret this in our own way. One thing I've learned in life is that serving others gathers joy, whether we do it by giving them a ride, fixing them a meal, sitting for their children, giving them a safe home in which to live, or giving through our church and other organizations that help others. It is in sharing our time, talents, and treasures that we experience the abundant joy of God's Kingdom. Sharing your abundance of Christ's love as well as your material blessings means more than you'll ever know to those in the Hope 101 Program. We give thanks to God and to our volunteers, donors, and advocates who believe in and support the mission of Hope 101. Serving with you joyfully,
Karen Nottelmann
Hope 101 Ministry Board President

HOW CAN YOU FINANCIALLY SUPPORT HOPE 101 MINISTRY?

- Become** a Financial Sponsor, pledging a specific amount each year, quarter or month.
- Donate** to our operating fund as you are able
 - You may be aware that Congress has waived the annual Required Minimum Distribution from IRA accounts in the year 2020 as part of the CARES Act. However, you can still utilize your Qualified Charitable Distribution as a way to give to Hope 101 Ministry Inc. EIN: 82-1095189
 - To qualify:
 - You must be at least 70 1/2 or older at the time you make your gift.
 - Your gift must be made directly from your qualified IRA to the non-profit organization
 - Your gift must be made by December 31, 2021 to count for a tax deduction in this calendar year.
 - Please consider seeking advice from your financial advisor or tax professional to understand how the recent changes to laws governing retirement plans may impact you and your charitable gift.
 - You can donate online at www.hope101ministry.com or mail a check to the address on the front of this annual report.
- Give** the gift that keeps on giving by making a contribution to the Hope 101 Ministry Endowment Fund at the Fremont Area Community Foundation, 4424 W 48th Street, Fremont, Michigan 49412
- Support** Hope 101 Ministry by starting your Amazon shopping at Smile.Amazon.com. Sign in as usual and select Hope 101 Ministry as your charity. Hope 101 receives .05 % of every purchase.
- **Read** the enclosed flyer about Clever RX. This is a nationwide program of savings on prescriptions. If you or persons you know

have poor prescription coverage or none at all, this is an opportunity to save them money and make money for Hope 101. We will receive 75 cents for every prescription filled through Clever RX. In order for Hope 101 to get credit, you must use the card at the bottom of the enclosed flyer or register through the Clever RX app on your phone using Group ID 3170 and Member ID 1929360. The flyer is reproducible or downloadable from the Clever RX app. We have extra cards available. Please share this with your friends and neighbors. It costs them nothing but Hope 101 can benefit.

"Like" Hope 101 Ministry on Facebook. We will be having a "Fund the Need" online campaign before the end of the year. Please "like" and "share" or repost and encourage others to learn about Hope 101 and possibly contribute to our fund drive.

HOW CAN YOU BE INVOLVED IN HOPE 101 MINISTRY?

- PRAY** for the ministry and program participants
- JOIN** one of our teams:
 - Program
 - Development
 - Maintenance
 - Household Operations
 - Finance
- ASK** about serving on the Hope 101 Board of Directors
- SERVE** as a mentor
- HELP** with landscaping, painting, or maintenance at our homes

